

# Surfacetech

Custom Contract Furniture

## Warranty Policy

The following Surfacetech warranty applies to products manufactured after June 1, 2006.

All products manufactured by Surfacetech are guaranteed for a LIFETIME, which is defined as a period as long as the product is owned by the initial Customer, with the exception of the following products:

- Electrical Products: one (1) year
- High wear parts such as wood veneers, glides, casters, springs and adjustable work surface mechanisms, folding mechanisms, flip-top mechanisms: one (1) year
- Third party supplied products: supplier's warranty
- CARE Casegoods 3D Laminate: (12) year warranty

The warranty, which runs from the date of manufacture, covers defects in materials and craftsmanship found during normal usage of the product during the warranty period. If a product is defective, and if written notice of the defect is given to Surfacetech within the applicable warranty period, Surfacetech at its option will either repair or replace the defective product with a comparable component or product.

In no event shall liability under this warranty exceed the original purchase price of the defective product. In no event shall Surfacetech be liable for consequential or special damages for transportation, installation, adjustment or other expenses that may arise in connection with such products or parts.

This warranty does not apply to damage caused by Customer alterations to the product unless expressly authorized by Surfacetech. Surfacetech does not warranty the matching of color, grain or texture except to within commercially acceptable standards. A product will not be considered defective and Surfacetech will not be obligated to replace it, if the product is not installed or used as recommended by Surfacetech.